

HOW TO BANK ON-LINE

Lloyds bank have kindly offered their experts to lead a seminar on how to do on-line banking and keep safe whilst doing so.

These seminars will be in the Learning Centre (in the Exchange) on the following dates:

- Monday 17th July, 1:30 pm
- Monday 21st August 1:30pm
- Monday 11th Sept 1:30pm

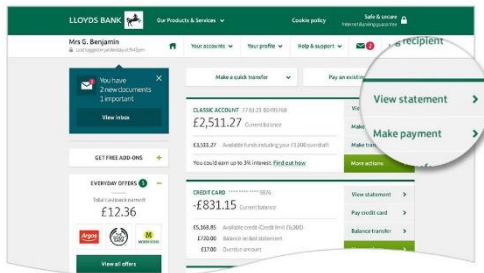
They are focussed on existing or prospective customers of Lloyds but are open to all

The seminar will include:

- Choosing On-line Banking or Mobile Banking (with an App on a tablet or Smartphone)
- How to register and log in
- How to view statements etc.
- How to pay bills and transfer money
- Keeping Safe

This is a great opportunity to hear from the experts and ask them questions.

Please book in advance for these seminars we can not guarantee spare places if you just drop-in



To help you keep safe we have a leaflet on how to choose strong passwords and remind yourself of

them and a document on secure on-line banking which we will update with the advice given on seminars and the answers to the questions you ask.

Collect these documents from a drop-in or when attending a seminar, or get them from our web site.

In the meantime, some of the most important points are:

- Never give your PIN or password to ANYONE, your bank will not ask for them (except a couple of random letters from the password).
- Your bank will never ask you to transfer money to a 'safe' account – they can simply block your account if they detect suspicious activity.
- If in doubt about a communication you receive don't trust only your own judgement, ask a friend/family etc. or call the bank (but not on the same line you may have received a suspicious call on).
- Install the banks apps or PC software.

Much of this advice applies even if you do not use on-line/mobile banking and most frauds in the news have not involved on-line banking. Please read our full document and those of your bank.

We regret that we can not guarantee our documents are complete or up-to-date in every respect.

NewTech – Sturminster Newton Community Learning Centre



ON-LINE / MOBILE BANKING & KEEPING SECURE



Bank closures in Sturminster

The last permanent bank – Lloyds - in Sturminster will close on 24th September 2017.

Lloyds will be offering a mobile service – initially three times a week and NatWest already visit once a week.

However if you do not already do any on-line banking now may be the time to consider if its for you.

The Learning Centre in the Exchange will be offering courses and seminars over the next few months

- To help you decide if you want to use it
- How to use it and keep safe
- On-going support and advice if you need it

The Learning Centre has computers, tablets and broadband for you use, volunteers to help and is open as drop-in on Monday mornings and all day on Wednesdays.

Contact us on 01258 475272 (when open) or Email snclc@btconnect.com or drop-in / leave a message at The Exchange.

Our website snclc.org.uk has up to date information.



On-Line Courses

We have three money related courses that you can do at your own pace on line:

- Online and mobile banking
- Keeping your personal information secure online
- Make money work

You can come into the centre to do these courses any time we are open, they take up to 45 min each. A volunteer will help register you and if you get stuck.

Or you can try them at home by going to www.learnmyway.com, register with a few details - **please use our centre code -6071**, and note your ID and password (you can start a course and come back to it another day). You will find the three courses above in the Managing Your Money On-Line section.



Introductory Demonstrations

To help you decide whether to use on-line banking or not you are invited to a seminar where the banking facilities of



four different banks will be demonstrated including checking statements, credit card use, making payments and transferring money.

Your tutor will be Allan Peters who regularly uses on-line accounts with several different banks.

During this seminar you need only watch the demonstrations though there will be opportunities for questions as we go along and afterwards.

You can also stay afterwards to try one of the on-line courses – see left.

Dates arranged so far are:

- Monday 12th June 10am
- Monday 19th June 10am
- Monday 26th June 10am

You can just drop-in for a spare place but we do not know likely demand so booking would be best (using the contacts left). More dates will be added if needed.